

Dale Phurrough

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Education

1999-2004 Multiple workshops and training on human/computer interaction
1992 B.S. Computer and Information Science; Georgia Institute of Technology <http://gatech.edu/>

Professional Experience

2006-2009 Owner/Producer, Social Living Productions <http://socialliving.com>
1992-2005 Team manager, project lead, and developer of Microsoft's interactive online services; Microsoft Corporation <http://microsoft.com>

Exhibitions/Performances

2007 Mar Producer and Director "4 Seasons"; Seattle, WA <http://socialliving.com/4seasons>
2006 Nov Producer and Director, "Revenge of Tokyo 2025"; Seattle, WA <http://socialliving.com/tokyo2025>
2006 Aug Producer and Director, "Tokyo 2025"; Seattle, WA <http://socialliving.com/tokyo2025>

Grants

2006 ArtPatch; Seattle, WA <http://artpatch.org/>

Publications

2006 Inventor, "Troubleshooting to Diagnose Computer Problems", US Patent 7,464,004
<http://patft.uspto.gov/netahtml/PTO/srchnum.htm>
1997 Contributing author, "Behind the Scenes at MSN 2.0"
<http://www.microsoft.com/msj/0497/msn20/msn20.aspx>

Community Service

2008-2009 Production Supervisor Volunteer, Landmark Education; New York, NY
2001-2000 HRC Federal Club catalyst and launch committee; Seattle, WA

Skills

- Computer software needs analysis, user-interface and technical design, specifications, development, project management, test management, deployment, and support
- Team management recruiting, hiring, training, mentoring, morale, career development, performance evaluation, capacity building
- Specialties include internet-based massive-scale online services with human-to-computer and computer-to-computer interfaces in a wide range of fields (interactive entertainment, dynamic publications and references, advertising, transaction services, and customer support)